

## MBX IP

Work faster. Work smarter.

More than a phone system, the Vertical<sup>®</sup> MBX IP<sup>™</sup> can improve operations, intra-company communications, and processes. When you communicate more intelligently, you impact your bottom line.

#### Ultimately, MBX IP lets you focus on running your business, not your telecom system.

### (R)evolutionary

With MBX IP you get support for traditional endpoints, IP endpoints, and SIP trunking in a single system. Which means you can deploy VoIP immediately or migrate at your own pace. Plus, the system can accommodate up to 250 users and up to 72 multiple sites, so you enjoy pay-as-you-grow scalability.

Leverage your investment by delivering voice and data over a single IP circuit. Or deploy telecommuter options without the expense of moving to an all VoIP system.

MBX IP can take advantage of T1 or PRI trunks to provide cost savings and functionality traditional analog trunks don't offer.

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Edge 8000 24-Button phone

### Proven

MBX IP was developed in partnership with LG Electronic's worldwide leading telecommunications division, LG-Ericsson. With thousands of systems sold worldwide, this communications system has a proven track record.

### Easy

MBX IP integrates easily with existing networks, supporting a variety of phone types including digital, analog, IP phones, soft phones, and Wi-Fi phones for mobile users. Our pre-configured database templates make installation a breeze. It's a flexible system that can be administered locally or remotely through the built-in web based administration program or via a digital telephone.

### Responsive

MBX IP lets you respond quickly to customers, vendors and partners, giving your organization the flexibility it needs to compete in an increasingly competitive marketplace.

- Integrated voice mail/auto attendant for professional greetings
- Automatic Call Distribution, including call center functionality, agent wrap up, and supervisor functions.
- Network small branch offices using the SBX IP system to facilitate a seamless communications network.
- With the optional ezPhone application, CTI integration with Microsoft<sup>®</sup> Outlook<sup>®</sup> is available
- Multi-party conferencing for up to nine conference rooms
- Multiple tenant groups allow you to partition groups by department.
- VoIP (SIP) trunking reduces expenses and provides flexibility
- Robust call routing capability enables live answer, auto attendant, or backup auto attendant coverage patterns as well as DID, ANI or CallerID routing!
- Unified Messaging allows you to receive your voice mail as a .wav file attachment via e-mail.
- Mobile extension allows incoming calls (on T1/PRI or SIP trunks) to ring your cell phone when you are out of the office.
- One-touch call recording for more accurate customer orders, compliance & training
- Call Screening allows you to listen to callers that have been routed into your voice mail so you can decide if you need to speak with them or not.
- Roaming mobility with either DECT cordless or Nomad IP<sup>™</sup> wireless telephone offerings
- Detailed reporting integrates with accounting and other management applications
- One touch feature button access for easy and intuitive feature operation. MBX IP provides softkeys with intuitive navigation via the LCD of a telephone.







Vertical Communications, Inc. 3979 Freedom Circle, Suite 400 Santa Clara, CA 95054



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877-VERTICAL

www.vertical.com

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