

InControl Sample Reports

Department Call Summary

Table

Total calls

Duration

Avg. Duration

Department Call Summary

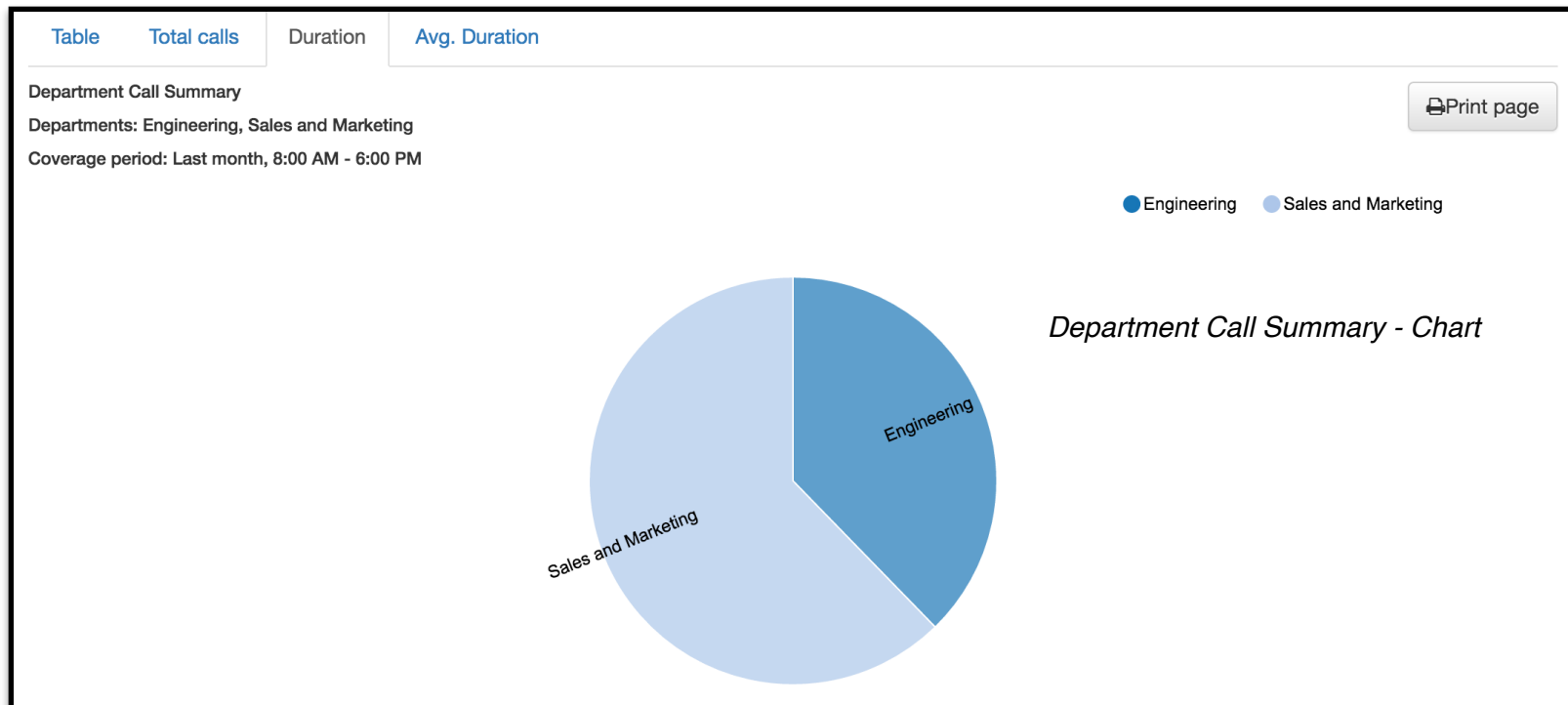
Departments: Engineering, Sales and Marketing

Coverage period: Last month, 8:00 AM - 6:00 PM

Department Call Summary - Table

Print page

Department	Inbound	Outbound	Internal	Total	Duration	Avg. Duration
Engineering	64	15	40	119	13:08:43	0:06:38
Sales and Marketing	264	71	147	482	21:42:24	0:02:42



InControl Sample Reports

Table

Total calls

Duration and Avg. Duration

Duration

Avg. Duration

Extension Summary by Departments

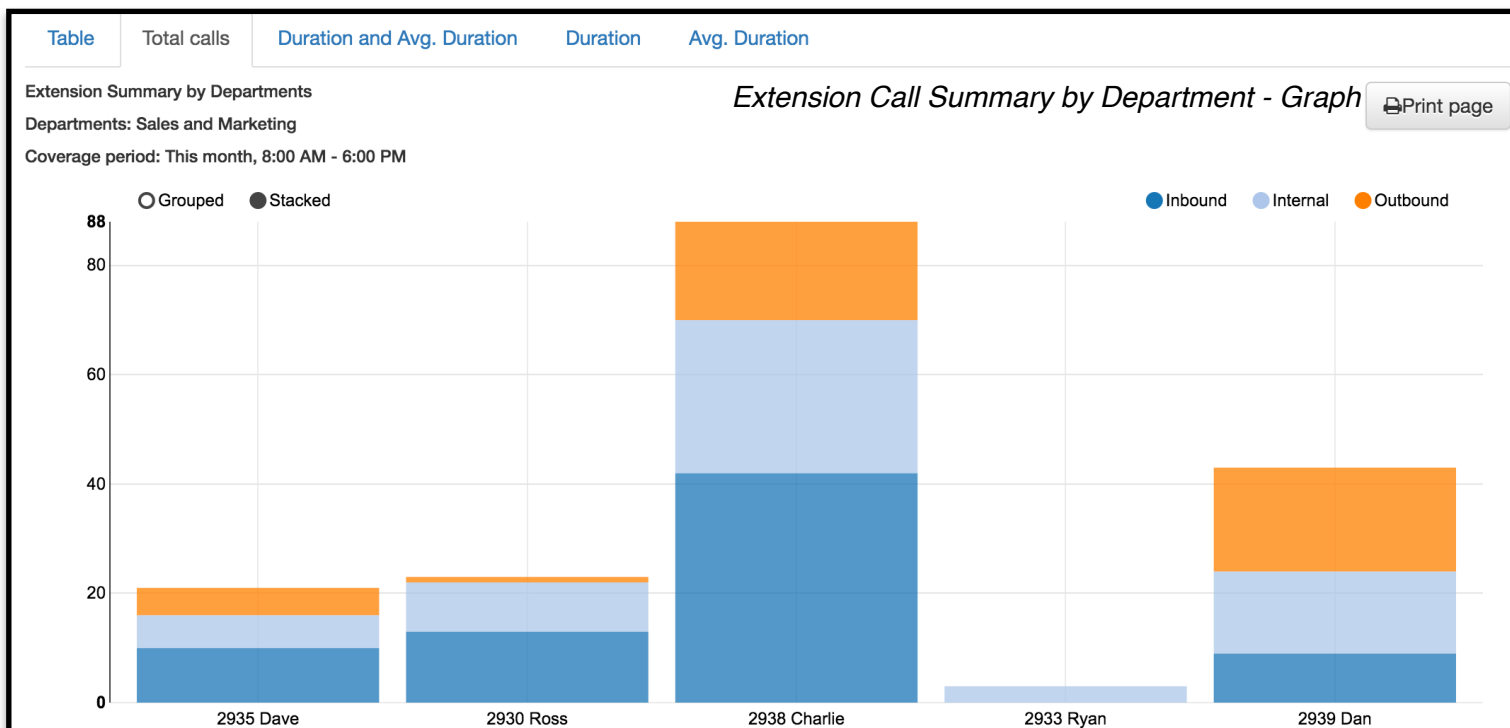
Departments: Sales and Marketing

Coverage period: This month, 8:00 AM - 6:00 PM

Extension Call Summary by Department - Table

Print page

Extension ▲ ▼	Name ▼	Inbound ▼	Outbound ▼	Internal ▼	Total ▼	Duration ▼	Avg. Duration	
2930	Ross	13	1	9	23	1:18:31	0:03:25	
2933	Ryan	0	0	3	3	0:00:50	0:00:17	
2935	Dave	10	5	6	21	0:24:01	0:01:09	
2938	Charlie	42	18	28	88	5:33:06	0:03:47	
2939	Dan	9	19	15	43	1:30:30	0:02:06	



InControl Sample Reports

Extension Call Summary

Table

Call summary

Duration and Avg. Duration

Duration

Avg. Duration

Extension Call Summary

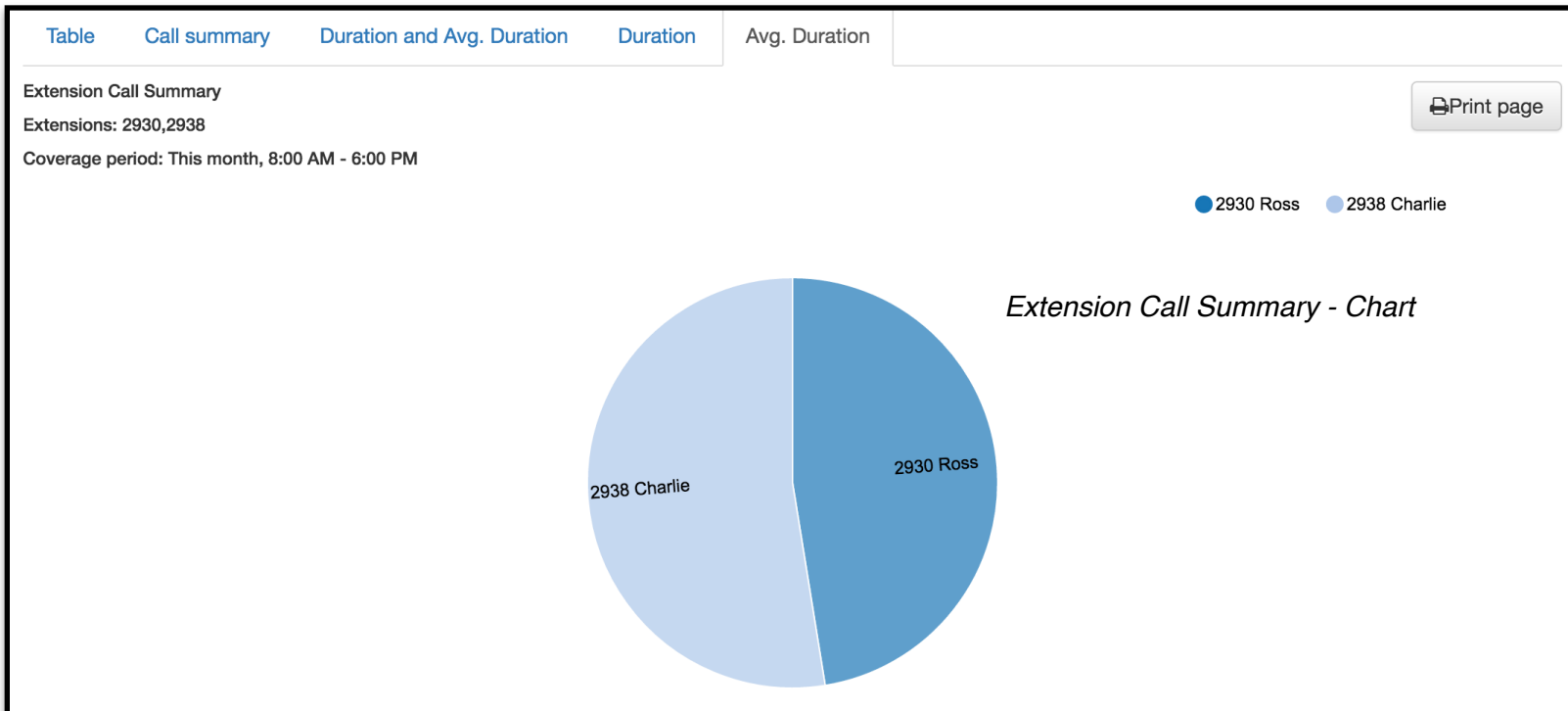
Extensions: 2930,2938

Coverage period: This month, 8:00 AM - 6:00 PM

Extension Call Summary - Table

Print page

Extension	Name	Inbound	Outbound	Internal	Total	Duration	Avg. Duration
2930	Ross	13	1	9	23	1:18:31	0:03:25
2938	Charlie	42	18	28	88	5:33:06	0:03:47



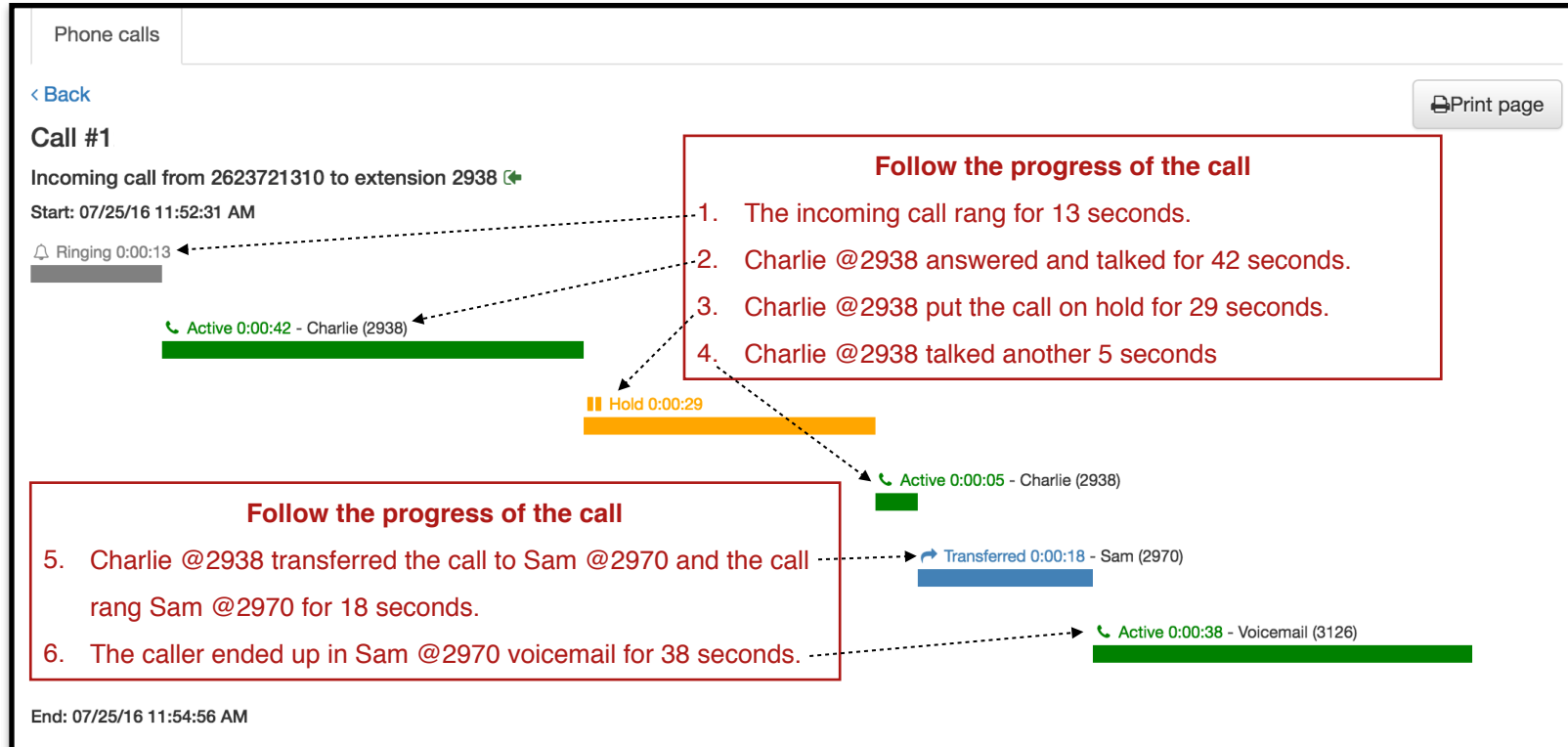
InControl Sample Reports

Extension Call Details

Table							
Extension Call Details							
Extensions: 2938							
Coverage period: Last week, 8:00 AM - 6:00 PM							
	Date/time	Extension	Extension Name	Type	Duration	Party #	Party name
		<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>
1	07/18/16 10:31:03 AM	2938	Charlie	➡	0:03:05	2936	
2	07/18/16 1:51:52 PM	2938	Charlie	⬅	0:00:22	9376140504	Globex Corp
3	07/18/16 2:09:43 PM	2938	Charlie	⬅	0:02:23	4813309742	Omni Chem
4	07/18/16 2:11:40 PM	2938	Charlie	⬅	0:00:22	2767874962	Strickland Propane
5	07/18/16 2:12:27 PM	2938	Charlie	➡	0:10:47	2939	
6	07/18/16 2:19:35 PM	2938	Charlie	⬅	0:00:23	5079532391	State Plains Holding
7	07/18/16 2:25:09 PM	2938	Charlie	➡	0:06:28	6629298024	
8	07/18/16 2:31:45 PM	2938	Charlie	⬅	0:02:20	9079221300	Tessier Ltd
9	07/18/16 2:36:25 PM	2938	Charlie	⬅	0:49:35	4394174781	Wayne Ent
10	07/18/16 3:20:10 PM	2938	Charlie	⬅	0:00:22	7974917472	Wentworth Ind
11	07/18/16 3:32:34 PM	2938	Charlie	➡	0:05:02	6246985019	
12	07/18/16 4:04:12 PM	2938	Charlie	➡	0:20:33	2936	

InControl Sample Reports

Phone Number Details



InControl Sample Reports

Trunk Utilization

