



# Intermedia Unite user features

## 90+ PHONE SYSTEM FEATURES

- Call Forwarding
- Call Park
- Call Transfer
- Do Not Disturb
- Call Recording
- 3-way Calling
- Caller ID
- Extension Dialing
- HD Audio
- Call Waiting
- Receptionist Routing
- Music on Hold
- Voicemail
- Voicemail Transcription
- And many more

## VOICEMAIL

- Voicemail to email via WAV file
- SMS notifications
- Voicemail transcription
- Auto-delete of voicemail after 90 days
- Change personal greeting
- Remote voicemail access

## SECURISYNC BACKUP AND FILE SHARING

- Restore files to any point in time with one click
- Full control over files, users, devices, and sharing activities
- File Server Sync to back up and sync files from an existing Windows file server to SecuriSync

## BUSY LAMP FIELD (BLF)

- Indicates presence - whether another user's phone is currently in use
- Other users' extension and name information are presented as virtual "buttons" on a desk phone

LCD display

- The BLF can be used for speed dials, and also to make or take calls on behalf of another user

## CALL FLIP

- Allows the user to seamlessly move an active call from the desktop phone to the mobile app or vice versa
- Called party will hear hold music while the caller utilizing the Call Flip feature switches devices mid-call

## WEBFAX

- Users receive, view, manage faxes via the web, or as email attachments
- Users may send faxes from any internet-connected PC
- Does not require an additional phone line

## CONFERENCE BRIDGE

- Includes a unique local phone number
- Gather up to 200 participants
- Start conferences at any time with Always-On conferencing
- Ability to add video and screen sharing to your conference, if desired

## TEAM CHAT & BUSINESS SMS

- Send and receive unlimited text messages across US, Canada, and Puerto Rico
- Pin favorite contacts to the top of your list
- Chat and SMS messages automatically synchronize across mobile and desktop apps



## Intermedia Unite user features (Continued)

### SECURISYNC BACKUP AND FILE SHARING

- Easy and secure file sharing
- Access the most current version of files from any device
- Co-edit in real-time
- Access file server content from mobile devices without a VPN

### ANYMEETING® VIDEO CONFERENCING AND SCREEN SHARING

- Instant browser-based video conferencing without downloads
- Screen sharing
- Includes a conference dial-in number
- Join conference via phone, mobile or desktop
- Custom URL for meetings



### An upgrade to Intermedia Unite Pro includes:

- Up to 30 participants per meeting (up from 4)
- Up to 12 webcam participants at once (up from 4)
- Video, PowerPoint®, pdf file sharing with 1GB Content Library
- Meetings may be recorded and downloaded

